

Housekeeping, What to Expect in bedrooms



- All room attendants are wearing gloves and visors, and sanitising hands between cleaning each room.
- Bedrooms are cleaned to the highest enhanced standards.
 - o Antibacterial wipes used to clean door/drawer handles, light switches, telephone, remote, TV, coffee machine, kettle and all surfaces.
 - o Industrial “Fogger” with a Virucide is used to sanitise all bedrooms ready for the arrival of new guests. A sign will be placed on the door handle once the process has taken place and no one will enter the room until the new guest arrives.
- Team members entering bedrooms kept to a minimum.
- All collateral has been removed from bedrooms.
- The guest directory is online.
- Cups, saucers and glasses washed at over 60°C removed during fogging.
- Guests will have the option not to have their room serviced during the stay.
 - o If this is the selected option we will provide fresh towels etc. to the guest upon request.

Please report any concerns or issues to a team member immediately.

