

Welcome to the Health Club What to Expect



- A team member will greet each customer at the club/lodge main entrance and ask if they are displaying any symptoms of covid-19, or if anyone within their household or someone they have come into contact with has (new persistent cough, loss of smell/taste or shortness of breath). If this is the case you will be denied access and must not return for 14 days.
 - The customer's temperature will be taken using a non-contact thermometer.
 - If thermometer shows 38°C or higher, customer must leave the building and not return for 14 days.
 - All customers must use the hand sanitising station at the entrance.
 - Observe social distancing throughout our facilities at 2 metres where possible.
 - A Face covering **MUST** be worn in ALL public areas masks can be purchased £2 from the front door. Visors are available £5 for anyone who cannot wear a mask.
 - Perspex screens have been installed at reception desks and the bar to ensure that the team and guests are protected.
 - Hand sanitisers are available throughout the facility.
 - A deep clean has been carried out in all areas, and cleaning will take place throughout opening hours. "Fogging" with a Virucide will take place in certain areas to further enhance our cleaning regime.
 - Unfortunately, in line with guidelines all magazines and newspapers etc. have been removed from the Health Club.
 - The use of the changing rooms should be kept to a minimum, we are asking that where possible you arrive ready for your activity.
 - There are distancing restrictions in place with gym equipment so it is possible there could be some waiting time.
 - It is possible there could be some waiting time in the use of the facilities as a whole due to maintaining social distancing.
 - The water fountains are out of use please bring your own water or purchase bottles from the Brasserie.
 - Each department has individual requirements and procedures, please check these prior to your visit.



Report any issues to a team member immediately.

See the Covid-19 page on our website for more details

<https://www.thorntonhallhotel.com/spas/covid-19.html>